

Terms & Conditions

Royal William Yard Marina offers moorings strictly by advance booking, with specific payment and cancellation policies to ensure smooth operations and customer clarity.

Booking and Payment Terms

- Moorings must be booked in advance.
- For visitor bookings under **£100**, advanced payment is required.
- For annual or seasonal bookings over **£100**, a non-refundable deposit of **£500** is required within **7 days** of booking, with the remaining balance due **by stated date**.

Berth Usage

- Customers are only allowed to use the berth assigned to their booking.
- Royal William Yard Marina reserve the right to reallocate a berth based on operational requirements of the marina.
- Concerns about berth allocation should be directed to the marina office at **07971208381**.

Cancellation Policy

- Cancellations are accepted up to **one week** before the scheduled arrival.
- Cancellations after this period require full payment of the booking balance.

Additional Services and Restrictions

- A courtesy boat is available upon request, weather permitting, to assist with arrivals and departures.
- Royal William Yard Marina prohibits renting vessels to non-berth holders as holiday lets, including platforms like Airbnb or "Beds on Board".

Liability and Risk

- Royal William Yard Marina disclaims liability for any loss or damage to vessels while docked.
- Boats left unattended are at the owner's risk.

Contact Information

For any queries or concerns, the marina office can be contacted at **07971208381** or via email at **info@royalwilliamyardmarina.co.uk**.